



**SERVICES AGREEMENT**

THIS SERVICES AGREEMENT (this “Agreement”) is effective as of the date of your acknowledgement online or the date you sign this Agreement (the “Effective Date”) and is between Study Abroad Association LLC with an address of 2920 Forestville Rd, Ste 100, #3060, Raleigh, NC, 27616, US.

Study Abroad Association (the “Company” “SAA” or “we” or “us”) and the party as stated on the signature page herein (the “Client”, “University”, “School” or “you”), each a “Party” and collectively the “Parties.” In the event this Agreement is signed electronically online you acknowledge your agreement with all the terms herein.

The Company provides study abroad programs and travel related services (the “Services”) and you desire to retain the Company for the purpose of travel experiences. Now therefore, in consideration of the mutual promises and covenants contained herein, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties, intending legally to be bound, agree as follows:

**1. Services.**

**1.1** Subject to the terms and conditions of this Agreement, Company will provide travel services (the “Services”) in accordance with the details as contained in this Agreement and an order form as submitted on the Company website or attached hereto (either an “Order”).

**1.2** The Services provided are for the following specific program:

<b>PROGRAM NAME</b>	<b>PROGRAM DATES</b>	<b>ON-GROUND PROGRAM PRICE</b>
MIRACOSTA COLLEGE - COSTA RICA - INTERCULTURAL COMMUNICATION	JUNE 23 - JULY 20, 2024	PENSION ACCOMMODATION: \$ 4,030 - Ratio 16-20:1 \$ 3,615 - Ratio 21-25:1 \$ 3,405 - Ratio 26-30:1 HOMESTAY ACCOMMODATION - Private room for each student, bathroom shared/private \$ 4,030 - Ratio 16-20:1 \$ 3,635 - Ratio 21-25:1 \$ 3,450 - Ratio 26-30:1

1.3 Participants will be required to register for the Program on the Company website, [www.studyabroadassociation.com](http://www.studyabroadassociation.com) (the “Site”) in order to participate in the Program.

## 2. **Booking Procedures and Payments**

2.1 Travelers must be eighteen (18) years of age or older at the time of departure. If the traveler is under 18, their parent or legal guardian will need to complete the Travel for Minors Form and submit it to Study Abroad Association no less than 100 days prior to travel.

2.2. Names should be provided as they appear on the participant’s passport. This information will be used for hotel and transportation bookings. Company is not responsible for misspellings or other errors in the documentation or forms provided to us. In the event such misspelling or other errors result in an inability for the traveler to adhere to the Program travel requirements, the participants will not be allowed on the trip and no refunds will be provided.

2.3. All payments can be made via check, bank transfer or through Study Abroad Association’s website. Alternative payment methods will have to be agreed with a representative of Study Abroad Association and may incur additional fees.

## 3. **Itinerary Variations**

3.1 In the event of changes made to the Program itinerary by Company, or unforeseen circumstances require a change, Study Abroad Association reserves the right to amend the itinerary. Study Abroad Association will do its best to inform participants as soon as possible if any changes arise. These changes, without limitation, could involve changes to planned activities, a change in the order of cities visited, the amount of time spent in each city, or completely removing a city from the Program.

## 4. **Purchases and Payments.**

4.1 **Pricing.** Pricing and availability of all Programs and Services displayed through the Company’s website, sent to the Client via email, or provided by Company in a program proposal document, are subject to change at any time before this Service Agreement is signed and fully executed by Client.

## 4.2 **Payment Schedule**

(i) 150 days prior to departure **\$500 per person** is due and payable by **FEBRUARY 24, 2024.**

(ii) 90 days prior to departure, the second payment in the amount of **50% of the remaining amount** is due and payable by **MARCH 25, 2024.**

(iii) 60 days prior to departure, the third and final payment in the amount of **the remaining amount** is due and payable by **APRIL 24, 2024**.

**4.3 Payment Options (please check and initial preferred option):**

- The Client will pay SAA for all services directly
- Students will pay SAA for all services directly

**4.4 Minimum Number of Travelers.** If SAA organizes airfare the Program Group must have no less than 10 travelers 100 days prior to departure, otherwise the Company may cancel the Program at its own discretion. In the event a trip is canceled with less than 100 days to the first date of travel due to there being less enrollees than the agreed upon minimum number of travelers, all travelers shall be provided a full refund of payments made.

**4.5 Payments.**

Preferred payment methods: Bank Transfer or Official Check.

Bank Details:

Bank Name: Bank of America

Account Name: Study Abroad Association, LLC

Account Number: 229056226017

Routing Number: 026009593

SWIFT Code/BIC: BOFAUS6S

Alternative payment methods may be available and will be agreed to with a representative of Study Abroad Association. Such payments will incur an additional fee of up to 3% of the total amount.

If Study Abroad Association is required by government regulation to withhold taxes for the Services, then Study Abroad Association shall include such tax in the payment amount to Client. However, if Client is exempt from such taxes, then Client shall provide to Study Abroad Association a valid tax exemption certificate at a minimum of thirty (30) days prior to payment being due.

## **5. Refunds, Cancellations and Conditions**

### **5.1 Student Cancellations:**

- From application until March 24, 2024 student cancellation eligible for \$300 refund (\$200 nonrefundable deposit)
- After March 24, 2024, no refund of first payment (\$500)
- After April 24, 2024 no refund of all program fees
- School can cancel until April 6, 2024 with 100% refund of student program fees.

**5.2 Company cancellation of tour.** Study Abroad Association may cancel any tour for events beyond its control, including but not limited to instability in a destination country, acts of God, war (whether declared or undeclared), terrorist activities, incidents of violence, public health issues or quarantine, substantial currency fluctuations, strikes, governmental restrictions, fire or severe weather conditions which make it impossible or commercially unreasonable, in the opinion of SAA, to conduct the tour. SAA regularly monitors global and governmental resources such as the World Health Organization (WHO), Center for Disease Control (CDC) and the US Department of State (DOS), as well as consultation with in-country managers, and advice from local authorities in evaluating the health, safety, and risk status of every trip destination. Although the wellbeing of participants is SAA's top priority, SAA cannot guarantee or ensure the health, safety, or security of participants. When possible, SAA will notify Client 60 days prior to program departure if a tour is to be canceled. Travel plans will remain the same unless the destination reaches a Level 3 or 4 by the CDC or the US Department of State, in which case the Company and Client will determine jointly the viability of running the Program. In the case the program needs to be canceled or rescheduled due to an increase to a Level 3 or 4 travel advisory, the Company will make reasonable effort to return recoverable costs to Client. Any refunds or future travel credits will be determined by the airline, hotel, transportation, and on-ground providers. In the case of a force majeure event, such as but not limited to: government actions, pandemic, war, Acts of God, earthquake, etc. participants and/or Client will receive no refund, unless SAA can recover paid costs.

**5.3 Client cancellation of tour.** Cancellations arising from Client are subject to the following policies:

- a Cancellation 150-100 days before departure - SAA shall refund the deposit paid per person.
- b Cancellation 99-80 days before departure - SAA shall retain the deposit per person and will return any other recoverable costs available.
- c Cancellations 79 days before departure to the arrival day - No refund shall be provided.
- d Refunds of payments made to SAA may take up to three months or more depending on timing of refunds made to SAA from contractors.

- 5.6** Replacements of Program Participant. If the initial program participants are not able to attend their program or cancels for any reason other than those stated above, University may request a replacement participant from the Client with the understanding that it may not be affiliated with MiraCosta. Additional fees may apply for such a change, such as airline ticket name change or activity name change.
- 5.7** This Agreement may be terminated by SAA immediately upon written notice if the other party commits a material breach under this Agreement, which breach is not cured within thirty (30) days following written notice to SAA. SAA shall be entitled to a refund of out-of-pocket costs incurred as a result of the breach and termination.
- 6.** **Currency.** Prices are based on foreign exchange rates current as of the Program pricing and are subject to change as exchange rates fluctuate. SAA will notify University in the case of a price change due to fluctuations in exchange rates.
- 7.** **Passports and Visas.** Each traveler must obtain a passport and any applicable visas for his or her trip prior to departure. If a traveler is unable to obtain these travel documents, they will not be allowed to travel. Passports must be valid for at least six months after the tour ends. Non-U.S. citizens will need to contact the embassy or consulate of their destination countries to ensure they meet specific entry requirements. This pertains to all countries that will be visited or passed through, including transfers between airports in foreign countries and re-entry into the United States. More information is available through the U.S. Department of State at [travel.state.gov](http://travel.state.gov). The college or university will notify students that they are responsible to have valid passports and visas ready prior to travel.
- 8. Ticketing and Airfare**
- 8.1** If SAA is booking flights for the program, the University is responsible for providing complete flight ticketing information for the travel participants at least 100 days prior to departure. SAA will send the University a spreadsheet of the needed information for ticketing with the specific airline, which must be submitted back to SAA.
- (i) SAA will book airfare based on the agreed ratio listed in 1.2 within this contract.
  - (ii) If the group grows above the ratio, the airfare price is subject to increase..
  - (iii) If the group grows above the ratio, SAA cannot guarantee additional travelers will be on the same flight as the original group booking.
- 8.2** **All airfare quotes stand as an estimate until this dually signed agreement is fully executed AND final ticketing has been secured by SAA, which generally occurs around 120 days before program departure. Until final ticketing of flights, price quotes provided by SAA are subject to change and/or increase.**

- (i) Airfare booked by SAA is required to meet the specific airline utilization deadline, which generally occurs around 100 before program departure. Client agrees to provide SAA with a final count of needed number of flight seats prior to this deadline. Failure to do so may result in additional fees to the Client for unused flights booked.
  - (ii) If airfare is not arranged by SAA, a copy of the tickets for every passenger will be required to be submitted to SAA prior to travel. In the case that travelers do not travel on the group flight, they are solely responsible for arranging their own transportation (including airport transfers and on-ground transportation) as well as booking their own accommodation at their own expense. The program will begin at the designated location and time listed on the itinerary. Travelers are responsible for meeting the tour director at the 1st place of accommodation on the trip's regular itinerary.
  - (iii) Flights will be booked from the mutually agreed upon airports. Flights may contain multiple layovers. If the trip does not meet the minimum number of participants, the airfare contract will be canceled and the price is subject to change due to individual ticketing.
- 8.3 In the event of a flight being delayed, cancelled, modified, or changed by the airline, including unplanned layovers, Study Abroad Association is not responsible for any additional costs incurred. This includes airline schedule changes or mechanical, weather, or capacity-related flight delays. In case of program arrival delays due to these flight changes, SAA will adjust the on-ground program resume as soon as possible. All travelers are responsible for any necessary expenses incurred during these delays.
- 8.4 The policy outlined in 8.3 applies not only to flights but also to any and all other scheduled program transportation, including buses, shuttles, and trains.
9. **Accommodations.** Students on SAA program may have roommates in their room the entire duration of the trip. All places of accommodation have a review rating of 8 out of 10 or higher. Study Abroad Association can accommodate specific rooming requests. However, these requests must be agreed and communicated prior to program pricing. Rooming requests are subject to price increase. Places of accommodation may change depending on availability and group size. Towels and toiletries are provided at the discretion of the chosen accommodation and are not guaranteed.
10. **International Travel Health Insurance.** For the benefit of the participants, SAA requires that all travelers have international traveler's health insurance for the duration of the program. SAA will automatically enroll all travelers in its required policy and this cost is already included in the program fee listed in 1.2 above. Exceptions to the SAA required international travel health insurance may be made on occasion, when the University can show proof of equal or better insurance coverage.
11. **Photo and Film consent.** Study Abroad Association will occasionally document programs by photo or video. Upon written consent by the Client's Public Information Office's Director of Public & Government Relations, Kristen Huyck at khuyck@miracosta.edu, the parties may consent to the use of the photos by Study Abroad Association unless they specifically request

otherwise in written form.

12. **Independent Contractor.** SAA is and shall remain an independent contractor of the Client and nothing contained in this Agreement shall be deemed to create an employer/employee, principal/agent, partnership, or joint venture relationship between the parties.
13. **Indemnification.** Each Party agrees to indemnify, defend and hold harmless the other against claims, demands, damages, and costs, including attorney and court costs, arising out of or resulting from its sole negligence or misconduct. In the event that a claim is made against both Parties, it is the intent of both Parties to cooperate in the defense of said claim and to cause the insurers to do likewise. However, both Parties shall have the right to take any and all actions they believe necessary to protect their interests. Obligations under this section shall survive termination or expiration of this Agreement.
14. **Insurance.** SAA must procure and maintain during the term of the Agreement, and must ensure that each subcontractor performing any part or portion of the Services will procure and maintain during the term of the Agreement, the following insurance with minimum limits equal to the amount indicated below.
  - 14.1 **Commercial General Liability Insurance.** Commercial General Liability insurance with limits not less than \$1,000,000 each occurrence and \$2,000,000 general aggregate for personal injury, bodily injury, death, and property and other damage, including coverages for contractual liability, personal injury, broad form property damage, independent contractors, products and completed operations (required from all contractors);
  - 14.2 **Proof of Insurance and Insurance Terms.** SAA shall not commence the Services or any work under this Agreement until it provides the District Certificates of Insurance with original endorsements evidencing the insurance coverage required herein. Each policy required herein, except workers' compensation and professional liability, shall be endorsed with specific language naming the MiraCosta Community College District and its trustees, officers, agents, employees, and volunteers ("Additional Insureds") as additional insured parties and waiving subrogation rights against the Additional Insureds, and each Certificate of Insurance shall so specify. Such certificates shall evidence all coverages and limits required by the District in this Agreement and shall specify that insurers will give the District thirty (30) days prior written notice of non-renewal or cancellation. Each policy required herein shall be primary to any other insurance or self-insurance available to the District, its officers, trustees, agents, employees, and volunteers, and shall apply separately to each. SAA is solely responsible for the payment of any and all premiums, deductibles, or self-insurance retentions. SAA will ensure insurance is placed with insurers with a current A.M. Best's rating of no less than A:VII, unless otherwise acceptable to the District. SAA's provision of the required insurance hereunder shall not act as a potential limitation on SAA's liability.
15. **Licenses and Permits.** SAA and all of SAA's employees, agents, consultants, and subcontractors, will secure and maintain in force throughout the term of this Agreement all licenses, permits, qualifications, and approvals as are required by law, in connection with the performance of the Services.

**16. Warranties, Disclaimers and Limitations of Liability. YOU EXPRESSLY UNDERSTAND AND AGREE THAT:**

**16.1** YOUR USE OF THE SERVICE IS AT YOUR SOLE RISK. THE SERVICE IS PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN THESE TERMS OF SERVICE, SAA, ITS PARENT, SUBSIDIARY AND OTHER AFFILIATED COMPANIES, AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, AGENTS AND OTHER REPRESENTATIVES (COLLECTIVELY, THE “COMPANY PARTIES”), EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PURPOSE AND NON-INFRINGEMENT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE COMPANY PARTIES MAKE NO WARRANTY THAT: (I) THE SERVICE WILL MEET YOUR REQUIREMENTS; (II) THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE; (III) INFORMATION THAT MAY BE OBTAINED VIA THE SERVICE WILL BE ACCURATE OR RELIABLE; (IV) THE QUALITY OF ANY AND ALL PRODUCTS, SERVICES, INFORMATION OR OTHER MATERIAL, INCLUDING ALL MERCHANDISE, GOODS AND SERVICES, OBTAINED OR PURCHASED BY YOU DIRECTLY OR INDIRECTLY THROUGH THE SERVICE WILL MEET YOUR EXPECTATIONS OR NEEDS; AND (V) ANY ERRORS IN THE SERVICE WILL BE CORRECTED.

**16.2** THE COMPANY PARTIES SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING OUT OF, IN CONNECTION WITH OR RELATING TO THE USE OF OR INABILITY TO USE THE SERVICE, INCLUDING ANY LIABILITY RELATING TO THE SERVICE OR ANY THIRD PARTY. THIS IS A COMPREHENSIVE LIMITATION OF LIABILITY THAT APPLIES TO ALL DAMAGES OF ANY KIND, INCLUDING ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, BREACH OF WARRANTY, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR OTHERWISE, EVEN IF AN INDIVIDUAL ADVISES THE COMPANY PARTIES OF THE POSSIBILITY OF SUCH DAMAGES. THE LIMITATIONS OF LIABILITY SET FORTH HEREIN ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN COMPANY AND YOU. THE INFORMATION AND SERVICES OFFERED ON AND THROUGH THE SERVICE WOULD NOT BE PROVIDED TO YOU WITHOUT SUCH LIMITATIONS.

**16.3** NOTWITHSTANDING THE FOREGOING, THE SOLE AND ENTIRE MAXIMUM LIABILITY OF THE COMPANY PARTIES FOR ANY REASON, AND YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY CAUSE OR CLAIM WHATSOEVER, SHALL BE LIMITED TO THE CHARGES PAID BY YOU DIRECTLY TO THE COMPANY FOR SERVICES PROVIDED SOLELY AND DIRECTLY BY COMPANY TO YOU.

**16.4** YOU AGREE THAT REGARDLESS OF ANY STATUTE OR LAW TO THE CONTRARY, ANY CLAIM YOU MAY BRING MUST BE FILED WITHIN ONE (1) YEAR



AFTER THE CAUSE OF ACTION ACCRUES OR IT WILL BE PERMANENTLY BARRED.

- 16.5 SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF CERTAIN WARRANTIES OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR CERTAIN TYPES OF DAMAGES. ACCORDINGLY, SOME OF THE ABOVE DISCLAIMERS AND LIMITATIONS MAY NOT APPLY TO YOU.

**Legal Responsibilities.** All programs begin at the meeting time and location listed in the program itinerary and end at the leaving time and location listed in the program itinerary. Any issues that may arise during the program pertaining to the program should be addressed by the tour director. Study Abroad Association reserves the right to immediately remove any member of the program for failure to abide by regulations or directions of the tour director. Students who are removed from a program will not have the right to a refund of any amount and will not continue with the group. Study Abroad Association programs are not for resale and can only be enrolled in with Study Abroad Association. Study Abroad Association reserves the right to change any part of the program at any time without notice. Study Abroad Association reserves the right to decline, or to accept or retain a person as a member of a program without notice. Study Abroad Association cannot be held responsible for events beyond its control, such as, (without limitation) acts of God, war (whether declared or undeclared), terrorist activities, public health matters, government restrictions or strikes: nor of its own negligence, for personal injury, property damage, or loss of earnings, from any event whatsoever caused from persons not involved with Study Abroad Association, such as without limitation, airlines, cruise lines, railways, bus companies, all forms of transportation, places of accommodation, their employees and agents. Study Abroad Association makes every effort to ensure the accuracy of its publications, it cannot be held responsible for typographical or printing errors (including prices).

17. **COVID-Related Responsibilities.** SAA strongly recommends all students, faculty, and staff participating in programs be vaccinated for COVID-19 at least two weeks prior to the program start date. Some countries may require proof of vaccination in order to gain entry. Some countries may be opening to fully vaccinated individuals to travel which will remove the need for quarantine upon arrival. Once on the program, life may be restricted or severely limited for the non-vaccinated depending on the country, such as barred entry to museums, indoor activities or meals at restaurants, theaters, etc. Participants may be subject to specific rules requiring proof of vaccination to board a flight, enter the country, travel within or into other countries, entry into indoor activities, or obtain an entry visa. It is each program participant's responsibility to stay up-to-date and comply with the regulations and laws of the countries that will be visited during the trip. Participants are solely responsible for any additional expenses that occur due to not complying with these regulations, as well as SAA will not refund any planned activity expenses as a result of denied entry.
18. **Arbitration.** Any dispute, controversy or claim arising out of or related in any way to this Agreement or any Services performed hereunder which cannot be amicably resolved by the Parties shall be solely and finally settled by arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. The arbitration

shall take place before a single arbitrator in the County of San Diego, State of California. The decision of the arbitrator shall be in writing with written findings of fact and shall be final and binding on the Parties. This Section provides the sole recourse for the settlement of any disputes arising out of, in connection with, or related to this Agreement.

19. **Governing Law.** This Agreement will be governed by and construed in accordance with the laws of the State of California, without regard to its conflicts of law principles.

20. **Attorney Fees.** In the event that any dispute between the Parties should result in arbitration, the prevailing Party in such dispute shall be entitled to recover from the other Party all reasonable fees, costs and expenses of enforcing any right of the prevailing Party, including without limitation, reasonable attorneys' fees and expenses, all of which shall be deemed to have accrued upon the commencement of such action and shall be paid whether or not such action is prosecuted to judgment. Any judgment or order entered in such action shall contain a specific provision providing for the recovery of attorney fees and costs incurred in enforcing such judgment and an award of prejudgment interest from the date of the breach at the maximum rate allowed by law.

21. **Non-Solicitation, Non-Circumvent.**

During the term of this Agreement and for a period of five (5) years thereafter, University and/or faculty going to the program may not:

- I. Canvas or solicit the business of (or procure or assist in canvassing or soliciting of) any client, customer, providers, local supplier, vendor or employee of the Study Abroad Association who is known to the University because of his association with Study Abroad Association during the Agreement period.
- II. Accept (or procure the acceptance of) business from a client, provider, local suppliers, customer, vendor or employee of the Study Abroad Association known to the University because of his association with the Study Abroad Association during the Agreement period for purposes of competing with the Study Abroad Association;
- III. Otherwise contact, approach, or solicit (or procure the contacting, approaching, or soliciting of) an entity known to the University because of his association with Study Abroad Association in a way that could be detrimental to Study Abroad Association.

22. **Children.** If an adult from the University will be traveling with a child or children under the age of 18, that adult must represent that they are the parent or legal guardian of such child(ren) with the authority to bring them on a the program and will be required to sign a waiver stating they , are responsible to ensure such child(ren) adhere to the appropriate terms contained within this contract.

23. **Miscellaneous.**

- 23.1** Entire Agreement; Modification. This Agreement sets forth the entire agreement and understanding of the parties hereto concerning the subject matter hereof, and, except as otherwise specifically provided below, supersedes all prior and contemporaneous correspondence, agreements, arrangements and understandings, both oral and written, between the parties hereto concerning the subject matter hereof. No modification hereof shall be binding upon the parties hereto except by written instrument duly executed by such parties or their duly authorized representatives.
- 23.2** Invalidity of Particular Provisions. If any term or provision of this Agreement or the application thereof to any person or circumstance shall to any extent be invalid or unenforceable, the other terms of this Agreement, or the application of such terms or provisions to persons or circumstances other than those as to which it is held invalid or unenforceable, shall not be affected thereby, and each term and provision of this Agreement shall be valid and be enforced to the fullest extent permitted by law.
- 23.3** Counterparts. This Agreement may be executed in any number of counterparts, including electronically, each of which shall be deemed an original but all of which together shall constitute one and the same instrument.
- 23.4** This Agreement may be delivered by email, and email copies of executed signature pages shall be binding as originals.
- 23.5** Interpretation. The paragraph headings of this Agreement are inserted for convenience only and shall not constitute a part of this Agreement in construing or interpreting any provision hereof. Whenever the context requires, words used in the singular shall be construed to include the plural and vice versa, and pronouns of any gender shall be deemed to include and designate the masculine, feminine or neuter gender.
- 23.6** Notices. All notices given under this Agreement must be in writing. A notice is effective upon receipt and shall be sent via one of the following methods: delivery in person, overnight courier service, certified or registered mail, postage prepaid, return receipt requested, or by any other means agreed to by the Parties, such as email.
- 23.7** Each party shall use all reasonable efforts to take, or cause to be taken, all actions necessary or desirable to consummate and make effective the transactions this agreement contemplates or to evidence or carry out the intent and purposes of this agreement.

**EACH PARTY REPRESENTS AND WARRANTS** that it has authority to enter into this Agreement and lawfully make the disclosures contemplated hereunder.

**IN WITNESS WHEREOF**, the parties have executed this Agreement on the dates indicated below.

**CLIENT**

---

Signature	Name	Title	Date
-----------	------	-------	------

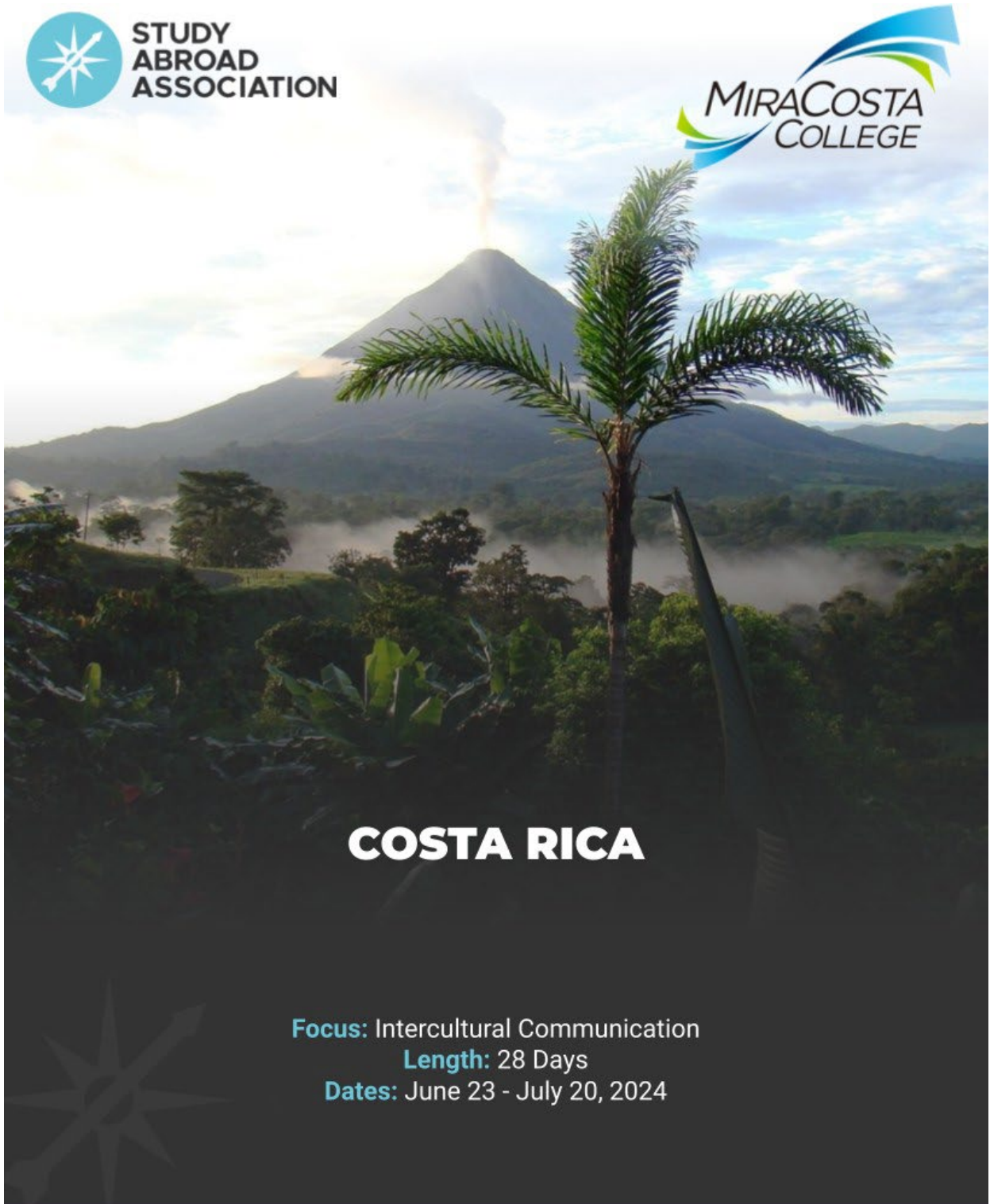
**STUDY ABROAD ASSOCIATION**

	Christian Alyea	Co-Founder	
--	-----------------	------------	--

---

Signature	Name	Title	Date
-----------	------	-------	------

## ATTACHMENT A - PROPOSAL



# COSTA RICA

**Focus:** Intercultural Communication

**Length:** 28 Days

**Dates:** June 23 - July 20, 2024

[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)





## WHY STUDY ABROAD ASSOCIATION?

Since 2009, SAA has been committed to customizing the most in-depth and affordable short-term, faculty-led study abroad and service learning experiences. We have been working with colleges and universities across the United States to assist in achieving their international education goals. All programs revolve around our core values of Quality Education, Affordability, Sustainability, Customer Service, and Health and Safety.



### Affordability

Our goal is to provide global experiences to as many students as possible. Faculty-led programs allow students, especially those who cannot study abroad for a long period, greater access. A worldlier point of view and deeper understanding of people should be attainable to every student in the US.



### Health and Safety

Safety is our number one priority. To ensure our travelers are completely protected throughout the program, we carry a \$5m liability insurance policy and also provide an all-inclusive travelers health insurance policy, comprehensive risk management procedures and training before the program starts. Additionally our programs include 24/7 on-ground emergency support and assistance.



### Quality Education

All SAA programs are built on the foundation of education. We offer unique programs in various areas of study, including programs in underserved academic fields, such as: STEAM, Business, Allied Health and Culinary Arts. Every SAA program is crafted to achieve the goals of the faculty and institutions we're working with. Our extensive global academic network includes university partnerships, local faculty and subject-area experts, business owners, entrepreneurs, medical professionals, artists, NGOs, anthropologists, scientists, engineers, musicians, chefs, historians, community leaders, sustainability experts and more!



### Customer Service

A dedicated SAA Team will assist you during the entire process. We fully understand the details and extent of work that go into organizing faculty-led programs, so we are available to assist you at every point of your process.



### Sustainability

We promote sustainability with all our programs, visiting local communities and projects in need, as well as establishing long-lasting relationships and positive impacts with everyone we collaborate with.



### US Based

We are a fully insured and accredited US organization with the advantages of having direct operations in more than 30 countries. All payments can be made in US dollars via check or wire transfer to our US bank account.

[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)



## PROGRAM PROPOSAL AND INFORMATION

In the beautiful scenery of Costa Rica, the students will visit three renowned locations where they will carry out many activities. The first of these location will be Samara, where in addition to having classes session in the afternoon they will have the opportunity to see unique places such as the Ostional wildlife Refuge or the Llanos de Cortez Waterfall, as well as participating in Summer Camp. They will then move to Arenal where on the Rio Celeste River they will swim and visit Maleku. They will join to Proyecto ASO and visit many places including Hot Springs and Ciudad Quesada. After that, the group will also visit Monteverde where they will have wonderful experience such as the Tapiche tour, Nature walk in Reserve, Ziplining and Night walk. They will leave from Liberia enriched by all these experiences.

### ON-GROUND PRICE PER STUDENT WITHOUT AIRFARE

#### PENSION (2 PEOPLE PER ROOM)

16-20:1 From 17 to 21 travelers	21-25:1 From 22 to 26 travelers	26-30:1 From 27 to 31 travelers
\$ 4,030	\$ 3,615	\$ 3,405

Meals Included: Breakfast  
July 13-19 - All meals included

#### HOMESTAY

16-20:1 From 17 to 21 travelers	21-25:1 From 22 to 26 travelers	26-30:1 From 27 to 31 travelers
\$ 4,030	\$ 3,635	\$ 3,450

Meals Included: Breakfast & Dinner  
July 13-19 - All meals included

#### **Estimated single occupancy upgrade cost - \$TBD\***

- Pricing is based on the number of students and faculty listed above (i.e.: 10-14 students : 2 faculty)
- A minimum of 10 students is required
- Pricing is based on the inclusions within this proposal and any changes requested may result in pricing changes and will require a newly signed proposal
- Upon your signature acceptance of this program proposal outlining all program specifics, the on-ground per student price is firm and is not subject to international currency fluctuations

\*Note that any **single occupancy upgrades must be requested at least 100 days prior to departure** to be accommodated. At that time, we will check availability and confirm the exact price of single rooms. When we make the group reservations, we hold a block of multiple occupancy rooms and only book singles for the number of faculty listed above. If you know in advance you will need more single rooms, please let us know as soon as possible.





## YOUR DEDICATED SAA PROGRAM TEAM INSTITUTIONAL PARTNERSHIP MANAGERS



**Tamara Animobono**

[tamara@studyabroadassociation.com](mailto:tamara@studyabroadassociation.com)



**Anis El Feghi**

[anis@studyabroadassociation.com](mailto:anis@studyabroadassociation.com)



**Tania Loffreda**

[tania@studyabroadassociation.com](mailto:tania@studyabroadassociation.com)

We are the dedicated SAA Team that will assist you during the entire program development process, provide your group pre-departure orientation with SAA, make all your arrangements onsite, and help through your return back to the US. We are available to assist you at every point of the process!

### PROGRAM SUPPORT

Our expertise and global network allows us to provide a variety of resources and academic support to enrich your program, and manage the safety and wellbeing of your students and faculty. From high-level support services to working with your established on-ground partners, let us take care of the logistics and payments, making it easy for you to lead your program.

### PRE-ARRIVAL SUPPORT

- Arrangement of pre-program site visits (requires 6 months advance notice)
- Creation of marketing materials
- Support and management of student enrollment (if requested), which includes online enrollment and program payment collection
- Provide a dedicated pre-departure orientation for your program
- Booking of optional group flights (booked 4-6 months before departure)

### ON-SITE SUPPORT ALL PROGRAMS

- On-site Program Director to implement and oversee the program and serve as the 24/7 emergency contact
- Airport pickup/drop off
- SAA's [Travel Health Insurance](#) (see page 12)
- SAA's \$5m Liability Insurance
- On-site cultural, health, and safety orientation
- Accommodations to fit the needs of both you and your students, with breakfast each day
- Co-curricular, cultural, and extracurricular activities
- All Ground Transportation
- Classroom space
- Tips & Gratuities

### OPTIONAL SUPPORT UPON REQUEST

- Welcome and departure events
- Service-learning and volunteer opportunities
- Meals besides breakfast
- Faculty instruction by local teachers and professors
- International Group Flights
- Add institution as additional insured on SAA's \$5m Liability Insurance

[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)



## YOUR PROGRAM ITINERARY

### DAY 1 - DEPARTURE - Sunday, June 23

Depart Home for Samara, Costa Rica  
Check in at the hotel  
Lunch break (not included)  
Orientation Walking tour  
Dinner (included)

### DAY 2 - SAMARA - Monday, June 24

Breakfast and Day Briefing  
Morning OFF  
Lunch Break (not included)  
Classes (3-6 Pm)  
Dinner (Included)

### DAY 3 - SAMARA - Tuesday, June 25

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not Included)  
Classes (3-6 Pm)  
Dinner (included)

### DAY 4 - SAMARA - Wednesday, June 26

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not Included)  
Classes (3-6 pm)  
Dinner (included)

### DAY 5 - SAMARA - Thursday, June 27

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not Included)  
Classes (3- 6 Pm)  
Dinner (included)

### DAY 6 - SAMARA - Friday, June 28

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not included)  
Afternoon OFF  
Dinner (included)

### DAY 7 - SAMARA - Saturday, June 29

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not Included)  
Ostional Wildlife Refuge  
Dinner (included)



[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)



## YOUR PROGRAM ITINERARY

### **DAY 8 - SAMARA - Sunday, June 30**

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not Included)  
Afternoon OFF  
Dinner (included)

### **DAY 9 - SAMARA - Monday, July 1**

Breakfast & Day Briefing  
Visit to the Liberia College UNA  
Lunch Break (not Included)  
Waterfall Llanos de Cortez  
Dinner (included)

### **DAY 10 - SAMARA - Tuesday, July 2**

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not Included)  
Classes (3- 6 Pm)  
Dinner (included)

### **DAY 11 - SAMARA - Wednesday, July 3**

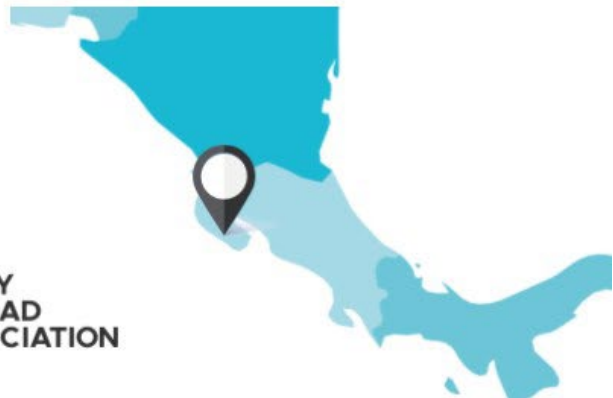
Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not Included)  
Classes ( 3- 6 Pm)  
Dinner (included)

### **DAY 12 - SAMARA - Thursday, July 4**

Breakfast & Day Briefing  
Holiday  
Lunch break (not included)  
Holiday  
Dinner (included)

### **DAY 13 - SAMARA - Friday, July 5**

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (not included)  
Afternoon OFF or Activities TBD  
Dinner (included)



[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)





## YOUR PROGRAM ITINERARY

### DAY 14 - SAMARA - Saturday, July 6

Breakfast & Day Briefing  
Visit the Market  
Lunch Break (not Included)  
Optional Activities  
Afternoon OFF  
Dinner (included)

### DAY 15 - SAMARA - Sunday, July 7

Breakfast & Day Briefing  
Mirador e Belen Waterfalls  
Lunch Break (not included)  
Afternoon OFF  
Dinner (Included)

### DAY 16 - SAMARA - Monday, July 8

Breakfast & Day Briefing  
Summer Camp  
Lunch Break (Not Included)  
Classes (3- 6 Pm)  
Dinner (included)

### DAY 17 - SAMARA - Tuesday, July 9

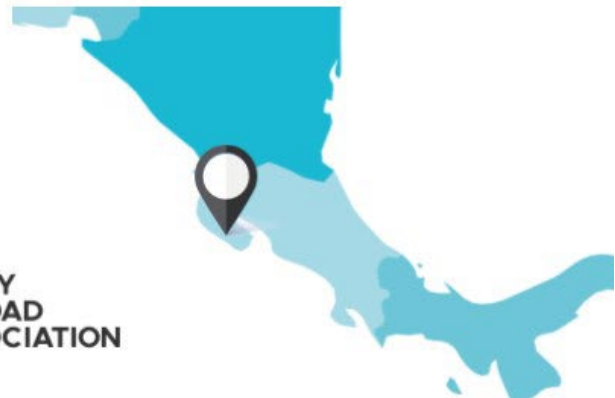
Breakfast & Day Briefing  
Summer Camp  
Lunch Break (not Included)  
Classes (3- 6 Pm)  
Dinner (included)

### DAY 18 - SAMARA - Wednesday, July 10

Breakfast & Day Briefing  
Summer Camp  
Lunch break (not Included)  
Classes (3-6 Pm)  
Dinner (included)

### DAY 19 - SAMARA - Thursday, July 11

Breakfast & Day Briefing  
Summer Camp  
Lunch Break (not included)  
Classes (3- 6 Pm)  
Dinner (included)



[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)



## YOUR PROGRAM ITINERARY

### DAY 20 - SAMARA - Friday, July 12

Breakfast & Day Briefing  
Summer Camp  
Lunch Break (not Included)  
Dinner (included)

### DAY 21 - ARENAL - Saturday, July 13

Breakfast & Day Briefing  
NP Rio celeste  
Lunch Break (included)  
Swim at the River & Maleku Visit  
Dinner (included)

### DAY 22 - ARENAL - Sunday, July 14

Breakfast & Day Briefing  
Projecto Asis  
Lunch Break (included)  
Natural Hot Springs  
Dinner (included)

### DAY 23 - ARENAL- Monday, July 15

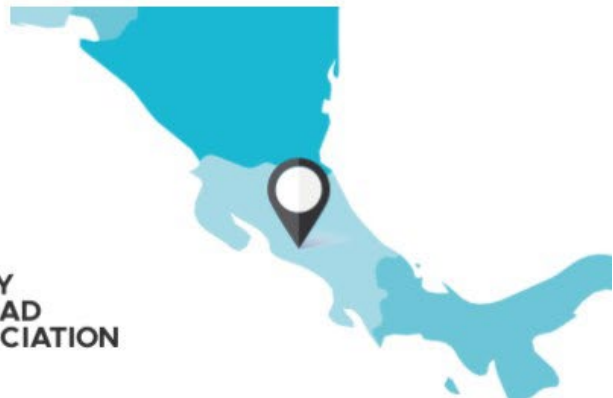
Breakfast & Day Briefing  
Visit the UNT in Ciudad Quesada  
Lunch Break (included)  
Dinner (included)

### DAY 24 - ARENAL - Tuesday, July 16

Breakfast & Day Briefing  
Sloth Territory  
Lunch break (included)  
Fongon the CHELA  
Dinner (included)

### DAY 25 - MONTEVERDE - Wednesday, July 17

Breakfast & Day Briefing  
Travel to Monteverde  
Lunch Break (included)  
Tour de Trapiche  
Dinner (included)



[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)



## YOUR PROGRAM ITINERARY

### **DAY 26 - MONTEVERDE- Thursday, July 18**

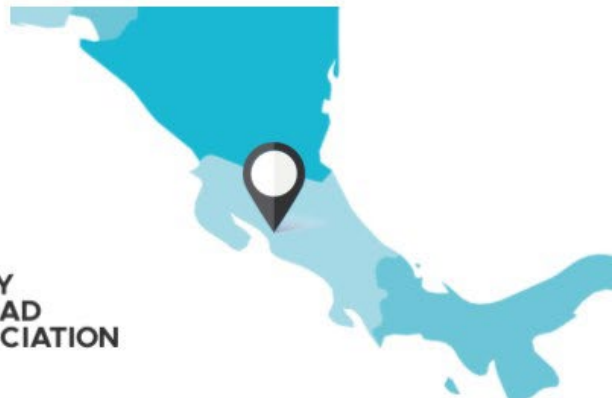
Breakfast & Day Briefing  
Nature Walk in Monteverde Reserve  
Lunch Break (included)  
Ziplining (optional) & Night Walk (included)  
Dinner (included)

### **DAY 27 - LIBERIA - Friday, July 19**

Breakfast & Day Briefing  
Morning OFF  
Lunch Break (included)  
Travel to Liberia  
Dinner (included)

### **DAY 28 - RETURN - Saturday, July 20**

Breakfast & Day Briefing  
Airport Transfer  
Depart Liberia for Home



[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)





## PROGRAM HIGHLIGHTS

- 11 days of Classes from 3 to 6 Pm
- Optional Wildlife Refuge Visit
- Visit to Liberia College UNA
- Waterfall Llanos de Cortez
- Market Visit
- Mirador & Belen Waterfalls
- 5 Mornings in Summer Camp
- NP Rio Celeste & Maleku Visit
- Projecto Asis & Natural Hot Springs
- Visit the UNT in Ciudad Quesada
- Sloth Territory & Fongon the CHELA
- Tour de Tapiche
- Nature Walk in Monteverde Resort
- Night Walk

## PROGRAM INCLUDES

- 27 Nights of Accommodation
  - 2-6 people per room for participants, each with their own bed and ensuite bathroom
  - Single for faculty/program leader with ensuite bathroom
  - Free wifi and daily continental breakfast
- All Ground Transportation
- Meals where specified
- Historical & Cultural Walking Tours
- Full Time On Site Program Director Available 24/7 in case of Emergencies
- 24/7 On-Ground Emergency Support
- SAA's Mandatory [Health Insurance](#)\* (see next page)
- SAA's \$5m Liability Insurance (COI available upon request)
- Classroom Space
- Tips & Gratuities

## NOT INCLUDED

- International Airfare
- Meals Not Specified
- Passport and Visa Fees (if applicable)
- Single Room Upgrade Costs for Participants
- Optional Activities and Suggestions
- [Optional Travelers Insurance and/or CFAR/IFAR](#)
- Personal Expenses

## ALL OF OUR PROGRAMS ARE 100% CUSTOMIZABLE

Is there an experience you'd like to provide the students that's not included in the itinerary?

**Let's add it!**

Are there sites that better fit your subject than the ones provided?

**Let's swap them!**

Tell us your dream itinerary and we'll work with you to make it a reality.



WWW.STUDYABROADASSOCIATION.COM



## HOUSING AND FLIGHT IMPORTANT INFORMATION

### ACCOMMODATION INFORMATION:

Accommodation selection will be based on group size, gender breakdown and availability. As a standard, SAA will book participants in shared rooms of 2-6 people per room, unless otherwise requested, with ensuite bathroom. Each participant will have their own bed. Program leaders will have their own private room with en-suite bathroom. Specific accommodations and locations will be confirmed once final enrollment numbers are submitted to SAA, usually 3-4 months prior to arrival. **Any single occupancy upgrades must be requested at least 100 days prior to departure to be accommodated.**

Accommodation are always centrally located and top rated (minimum rating of 8 out of 10). Daily continental breakfast and Free Wi-Fi included.

### GROUP FLIGHT INFORMATION:

SAA would be happy to book a flight for your group! Due to the recent impacts to the airline industry and flight pricing, we cannot guarantee the cost of flights far in advance of actually booking the group flight and making the deposit payment on your behalf. As such, we do not include group flight prices in this program proposal. You can request a group flight by checking the box on the signature page of this proposal. We will then contact you about your group flight needs.

A few things to note about group flights in general, as you consider your options:

- Group flights are a great convenience as you will all arrive and depart at the same time, which is great and easy to manage. However, group flights may not be the cheapest option, as the airline must reserve more seats from their inventory across different flight classes.
- The airlines require that a group must have a minimum of 10 passengers traveling together on the same exact itinerary, both there and back.
- If you or any of your participants want date extensions, flight deviations, route changes, one-way flights, use of airline miles, etc. then you may want to consider having participants book their own flights. While a very small number of deviations may be allowed on group bookings, this varies by airline and cannot be guaranteed and will incur additional costs. Also note that any participants with alternate flight plans from the group, they will likely fly completely separate from the group.
- Seating assignments cannot be guaranteed for group flights, as they are at the discretion of the airline.
- Airlines do not open flight schedules until about 330 days in advance.
- Airlines have very specific deadlines and policies for group flights, which impacts SAA's deadlines and policies related to booking group flights, that are important to know.
- All group flight reservations require a \$100 per passenger deposit to be paid immediately upon making the reservation. SAA will send you a contract and payment information specific for your group flight as soon as you approve the group flight details.
- If SAA will be booking your group flight and any individuals in your group would like to request a different flight itinerary from the group flight, they **will need to submit this request via email to SAA at last 120 days prior to departure**. SAA cannot guarantee any individual requests will be accepted by the airline.
- Any special travel requests to the group flight cannot be considered until the group flight is booked, with the airline. Any special requests such as: meal requests (dietary restrictions, allergies), Frequent Flyer or Known Traveler Number or any specific seats requests will need to be included on the Ticketing Name List Spreadsheet that will be provided to you by SAA about one or two weeks prior to issuing the e-tickets for your flight. Please note that SAA cannot guarantee that the requests will be accepted by the airline.
- The airline utilization date is usually about 100 days prior to the departure. This is the date when we'll need to know the exact number of participants/seats. You will be required to utilize 90% of the seats held to avoid any penalties taken from your deposit.
- After the utilization date, adding passengers to the group is subject to availability by the airline and will likely cost more.
- Final payment for flights is due 90 days prior to the departure date. This is also the date the airline requires the ticketing name list with all the participants' details, including passport information.

[WWW.STUDYABROADASSOCIATION.COM](http://WWW.STUDYABROADASSOCIATION.COM)





## IMPORTANT POLICIES

Please note these important details related to this program. Many of these deadlines and policies are tied to accommodations and on-site arrangement needs. We are happy to review these on a case-by-case basis to meet your institutional needs.

### SAA'S MANDATORY INTERNATIONAL HEALTH INSURANCE

In order for SAA to best mitigate risk and manage emergencies, we do not allow a waiver of our policy at this time. SAA includes in the cost of the program a [GeoBlue international medical and travel health policy managed by LewerMark](#). In the case where a school has an institutional policy, participants will carry two insurances with SAA's medical and travel plan paying primary. This cost is covered in the SAA program fee and promotes operational efficiency for all our on-ground teams. SAA staff are familiar with the SAA insurance policy, understand where providers are located and how to contact them, and can manage emergencies abroad with greater speed and accuracy. A key feature of our policy includes a direct pay network abroad. This unique feature greatly reduces the possibility of the costly, inconvenient, and sometimes impossible task of securing payment in order to access treatment. The plan also covers pre-existing conditions and includes post-departure trip interruption transportation and lodging benefits, which cover any cases of quarantine needed onsite for COVID during the program. It also includes full coverage for medical evacuation and repatriation, as well as up to \$10k for Accidental Death and Dismemberment.

### REFUNDS, PROGRAM CANCELLATIONS, AND CONDITIONS

- Individual Participant Cancellation: Up until the withdrawal deadline, deposits are refundable in the event of an individual participant's decision to cancel their participation. After the withdrawal deadline, no refund shall be provided, and participant is still 100% responsible for final payment, regardless of participation or early departure.
- Institutional Cancellation of the Program: Cancellations by the institution are subject to the following policies:
  - Cancellation **150-100 days** before departure - SAA shall refund the deposit paid per person
  - Cancellation **99-80 days** before departure - SAA shall retain the deposit per person and will return any other recoverable costs available
  - Cancellations **79 days before departure to the arrival day** - No refund shall be provided
  - Refunds of payments made to SAA may take up to three months or more depending on timing of refunds made to SAA from overseas contractors
- Study Abroad Association may cancel any program for events beyond its control, such as a natural disaster or security concern in the program destination. Should a program need to be cancelled for safety reasons before the withdrawal date or while students are on-site, SAA will work with the institution to determine jointly the viability of running the program on a case-by-case basis. In such a case, SAA will make reasonable effort to return recoverable costs to the institution or students. Any refunds or future travel credits will be determined by the airline, hotel, transportation, and on-ground providers.
- Replacement of Program Participant: If an initial program participant is not able to attend the program or cancels for any reason other than those stated above, your institution may request a replacement participant to fill that spot. Additional fees may apply for such a change, such as ticket name change or single room upgrades.

## IMPORTANT DEADLINES AND PAYMENT DETAILS



Please note these important details related to this program. Many of these deadlines and policies are tied to accommodations and on-site arrangement needs. We are happy to review these on a case-by-case basis to meet your institutional needs.

<p><b>Enrollment Confirmation Deadline:</b></p> <p><b>FEBRUARY 24, 2024</b></p>	<ul style="list-style-type: none"> <li>• The institution will send SAA the initial roster of participants</li> <li>• If the program does not meet the minimum number of participants by this date, the program can be cancelled without penalty</li> <li>• Upon receipt of the roster, SAA will send the deposit invoice for the number of participants on the roster</li> </ul>
<p><b>Drop/Add Deadline and Deadline for any special housing requests:</b></p> <p><b>MARCH 15, 2024</b></p>	<ul style="list-style-type: none"> <li>• 100 days prior to departure is the last date to add/drop participants, including, students, faculty, or guest</li> <li>• 100 days prior to departure is also the deadline when any special housing requests must be made, such as a single-room upgrade</li> </ul>
<p><b>Passport Information and Details Due</b></p> <p><b>APRIL 24, 2024</b></p>	<ul style="list-style-type: none"> <li>• 60 days before departure SAA needs to receive passport details for all participants in order to confirm reservations on-site</li> </ul>
<p><b>Withdrawal Deadlines:</b></p>	<ul style="list-style-type: none"> <li>• Withdrawal or cancellation <b>&gt; 100 days</b> before departure (MARCH 15, 2024), SAA shall refund the deposit paid per person</li> <li>• Withdrawal or cancellation <b>99-80 days</b> before departure (MARCH 16- APRIL 4, 2024), SAA shall retain the deposit per person and will return any other recoverable costs available</li> <li>• Withdrawal or cancellation <b>79 days before departure (APRIL 5, 2024) to the arrival day</b>, no refund shall be provided</li> </ul>
<p><b>Program Payment Deadlines:</b></p>	<ul style="list-style-type: none"> <li>• 120 days prior to departure \$500 per person is due and payable by <b>FEBRUARY 24, 2024</b></li> <li>• 90 days prior to departure, the second payment in the amount of 50% of the remaining amount is due and payable by <b>MARCH 25, 2024</b></li> <li>• 60 days prior to departure, the third and final payment in the amount of the remaining amount is due and payable by <b>APRIL 24, 2024</b></li> </ul>

ATTACHMENT B - STUDY ABROAD INSURANCE

## Benefit Summary

	ICET:III	ICET:III	ICET:III
	ICET:III	ICET:III	ICET:III
	ICET:III	ICET:III	ICET:III
<b>Outpatient prescription drugs including oral contraceptives and devices</b>	100% of the Allowed Amount up to a maximum of \$10,000 per Period of Coverage. Limited to a 31 day supply for Initial fill or refill.	100% of the Allowed Amount up to a maximum of 525,000 per Period of Coverage. Limited to a 31 day supply for initial fill or refill.	100% of the Allowed Amount up to a maximum of 525,000 per Period of Coverage. Limited to a 31 day supply for initial fill or refill.
<b>Emergency Medical Evacuation</b>	100% of the Allowed Amount	100% of the Allowed Amount	100% of the Allowed Amount
<b>Emergency Family Travel Arrangements</b>	Maximum benefit up to \$1,500 for the cost of one economy round-trip air fare ticket to, and the hotel accommodations in, the place of the Hospital Confinement for one (1) person. 3 day wait period	Maximum benefit up to \$3,000 for the cost of one economy round-trip air fare ticket to, and the hotel accommodations in, the place of the Hospital Confinement for one (1) person. 3 day wait period	Maximum benefit up to \$3,000 for the cost of one economy round-trip air fare ticket to, and the hotel accommodations in, the place of the Hospital Confinement for one (1) person. 3 day wait period
<b>Emergency Reunion</b>	N/A	N/A	N/A
<b>Repatriation of Mortal Remains</b>	100% of the Allowed Amount	100% of the Allowed Amount	100% of the Allowed Amount
<b>Accidental Death &amp; Dismemberment</b>	Maximum Benefit: Principal Sum up to \$10,000 for Eligible Participant; \$5,000 for Spouse; and \$1,000 for Child(ren)	Maximum Benefit: Principal Sum up to \$10,000 for Eligible Participant; \$5,000 for Spouse; and \$1,000 for Child(ren)	Maximum Benefit: Principal Sum up to \$10,000 for Eligible Participant; \$5,000 for Spouse; and \$1,000 for Child(ren)
<b>Transportation Benefit</b>	Maximum Benefit up to \$1,500 per Coverage Year	Maximum Benefit up to \$1,500 per Coverage Year	Maximum Benefit up to \$1,500 per Coverage Year
<b>Lodging &amp; Incidentals Benefit</b>	Maximum Benefit up to \$2,000 per Coverage Year and limited to \$200 per day per for a Maximum of 10 calendar days.	Maximum Benefit up to \$2,000 per Coverage Year and limited to \$200 per day per for a Maximum of 10 calendar days.	Maximum Benefit up to \$2,000 per Coverage Year and limited to \$200 per day per for a Maximum of 10 calendar days.
<b>Global Assistance Services</b>	Emergency Medical and Travel Assistance services provided, including coordination of all evacuations and repatriations if needed	Emergency Medical and Travel Assistance services provided, including coordination of all evacuations and repatriations if needed	Emergency Medical and Travel Assistance services provided, including coordination of all evacuations and repatriations if needed
<b>Pre-Existing Conditions</b>	Covered same as any illness	Covered same as any illness	Covered same as any illness
<b>Political Evacuation/Natural Disaster</b>	Per Person/Per Event Limit: \$100,000 per person/per event subject to aggregate per event and annual limits. <b>Aggregate Per Event Limit:</b> \$5,000,000 aggregate limit per any one covered event for all groups covered under the blanket Crisis24 plan. <b>Aggregate Annual Limit:</b> \$10,000,000 aggregate limit for all events in preceding 12-month period for all groups covered under the blanket Crisis24 plan.	Per Person/Per Event Limit: \$100,000 per person/per event subject to aggregate per event and annual limits. <b>Aggregate Per Event Limit:</b> \$5,000,000 aggregate limit per any one covered event for all groups covered under the blanket Crisis24 plan. <b>Aggregate Annual Limit:</b> \$10,000,000 aggregate limit for all events in preceding 12-month period for all groups covered under the blanket Crisis24 plan.	Per Person/Per Event Limit: \$100,000 per person/per event subject to aggregate per event and annual limits. <b>Aggregate Per Event Limit:</b> \$5,000,000 aggregate limit per any one covered event for all groups covered under the blanket Crisis24 plan. <b>Aggregate Annual Limit:</b> \$10,000,000 aggregate limit for all events in preceding 12-month period for all groups covered under the blanket Crisis24 plan.

## ATTACHMENT C

- a. Homestays have a private room for each student, bathroom can be shared/private.
- b. Included indoor classroom space 3pm-6pm as in the program itinerary.