



3-Mar-23

Dear Lori Schneider

A support service renewal is expired or about to expire.

The technical support services for support service number 2760043 will expire, or have expired on 30-Jun-23.

Renewing these services is easy. Just click the Quick Checkout button below and complete your renewal online. Once your renewal is completed, the new Support Period for these services will begin on the start date listed for this renewal in your My Support Renewals account and will be provided through the end date as shown for this renewal in your My Support Renewals account. A renewal order containing all of the information about your renewal is also attached for your reference. So that there is no interruption in these services, please complete your renewal on or before 1-Jun-23. You can see and manage all of your support service renewals anytime on My Support Renewals by clicking the Manage Your Renewals button below.

[Quick Checkout](#)

[Manage Your Renewals](#)

To log into My Support Renewals, you will need your username and password:

Your Oracle.com username is: **LSCHNEIDER@MIRACOSTA.EDU**

New Customer? Forgot your password? [Reset.](#)

If you are unable to complete your renewal on My Support Renewals, you can complete your renewal by following the instructions in the attached renewal order. So that there is no interruption in these services, please complete your renewal on or before 1-Jun-23. If applicable, the attached renewal order may include technical support services that you have requested to order that are in addition to the technical support services that you are renewing.

Have a question? Call 1-888-545-4577, [Chat on My Support Renewals](#), or [Request Assistance](#).



TECHNICAL SUPPORT SERVICES RENEWAL ORDER

GENERAL INFORMATION

OFFER EXPIRATION	ORACLE: Oracle America, Inc.
Support Service Number: 2760043 Offer Expires: 30-Jun-23	Oracle Contact Information: Oracle Premier Support Digital Renewal Center Call: 1-888-545-4577 Chat: Chat on My Support Renewals Request Assistance: Click to Request Assistance
CUSTOMER: MIRA COSTA COMMUNITY COLLEGE	
CUSTOMER QUOTE TO Account Contact: Lori Schneider Account Name: MIRA COSTA COMMUNITY COLLEGE Address: One Barnard Ave Oceanside CA 92056 United States Telephone: 760 795-6637 Fax: E-mail: lschneider@miracosta.edu	CUSTOMER BILL TO Account Contact: Invoicing Account Name: MIRA COSTA COMMUNITY COLLEGE Address: MiraCosta Community College District 1 Barnard Drive Oceanside CA 92056 United States Telephone: -7607956637 Fax: E-mail: accountspayable@miracosta.edu

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please take a minute to make sure the email information entered above is correct. Your email address is particularly important because Oracle may email You certain notices about technical support services. If You need to make any changes to the Customer information above, You can either login to your [My Support Renewals](#) account and select "Update Quote to Information" to edit Your "Quote To" information and You can edit Your "Bill To" information at check out. Alternatively, this information can be updated by providing Your current information along with Your support service number 2760043, to Oracle per the General Information section above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Database Enterprise Edition - Named User Plus Perpetual	15288314	6912		LIMITED USE OTHER	1-Jul-23	30-Jun-24	99,440.49
Oracle Diagnostics Pack - Named User Plus Perpetual	15288314	6912		LIMITED USE OTHER	1-Jul-23	30-Jun-24	3,816.10
Oracle Real Application Clusters - Named User Perpetual	15288314	6912		LIMITED USE SPECIFIED APP	1-Jul-23	30-Jun-24	20,212.74
Oracle Tuning Pack - Named User Plus Perpetual	15288314	6912		LIMITED USE OTHER	1-Jul-23	30-Jun-24	3,816.91
Oracle Database Enterprise Edition - Named User Plus Perpetual	15906549	3088		LIMITED USE OTHER	1-Jul-23	30-Jun-24	20,554.63
Oracle Diagnostics Pack - Named User Plus Perpetual	15906549	3088		LIMITED USE OTHER	1-Jul-23	30-Jun-24	1,541.61
Oracle Real Application Clusters - Named User Plus Perpetual	15906549	3088		LIMITED USE OTHER	1-Jul-23	30-Jun-24	10,277.31
Oracle Tuning Pack - Named User Plus Perpetual	15906549	3088		LIMITED USE OTHER	1-Jul-23	30-Jun-24	1,541.61
Oracle Database Enterprise Edition - Named User Plus Perpetual	16878311	261		FULL USE	1-Jul-23	30-Jun-24	7,630.19
Oracle Diagnostics Pack - Named User Plus Perpetual	16878311	261		FULL USE	1-Jul-23	30-Jun-24	803.18
Oracle Real Application Clusters - Named User Plus Perpetual	16878311	261		FULL USE	1-Jul-23	30-Jun-24	3,694.62
Oracle Tuning Pack - Named User Plus Perpetual	16878311	261		FULL USE	1-Jul-23	30-Jun-24	803.16

Program Technical Support Fees: USD 174,132.55

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise eBenefits - Employee Count Perpetual	15153573	800		FULL USE	1-Jul-23	30-Jun-24	2,904.73
Websphere for PeopleSoft Enterprise (Mfr is International Business Machines Corporation; Third Party Program)	15153573	1		FULL USE	1-Jul-23	30-Jun-24	0.00

Program Technical Support Fees: USD 2,904.73

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Conversion Only - Ibm Was - Nonstandard User	14479218	1	VALUE		1-Jul-23	30-Jun-24	0.00
PeopleSoft Enterprise Campus Directory Interfac - Student Count Perpetual	14479218	8000	VALUE		1-Jul-23	30-Jun-24	13,385.83
PeopleSoft Enterprise Interaction Hub - Reported Budget Perpetual	14479218	8000000	VALUE		1-Jul-23	30-Jun-24	18,056.25
PeopleSoft Enterprise Interaction Hub - Reported Budget Perpetual	14479218	8000000		FULL USE	1-Jul-23	30-Jun-24	2,449.76

Program Technical Support Fees: USD 33,891.84

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Community Access - Student Count Perpetual	14486721	656		FULL USE	1-Jul-23	30-Jun-24	1,932.32
PeopleSoft Enterprise Community Directory - Student Count Perpetual	14486721	656		FULL USE	1-Jul-23	30-Jun-24	1,932.32
PeopleSoft Enterprise Learner Services - Student Count Perpetual	14486721	656		FULL USE	1-Jul-23	30-Jun-24	1,932.32
PeopleSoft Enterprise Outreach - Student Count Perpetual	14486721	656		FULL USE	1-Jul-23	30-Jun-24	1,932.32
PeopleSoft Enterprise Personal Portfolio - Student Count Perpetual	14486721	656		FULL USE	1-Jul-23	30-Jun-24	1,932.32

Program Technical Support Services
Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Higher Education Faculty Management - Student Count Perpetual	14486721	656		FULL USE	1-Jul-23	30-Jun-24	1,932.32

Program Technical Support Fees: USD 11,593.92

Program Technical Support Services
Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Campus Directory Interfac - Student Count Perpetual	14479218	1600		FULL USE	1-Jul-23	30-Jun-24	1,709.61

Program Technical Support Fees: USD 1,709.61

Program Technical Support Services
Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Campus Self Service - Student Count Perpetual	14479218	1600		FULL USE	1-Jul-23	30-Jun-24	3,670.02

Program Technical Support Fees: USD 3,670.02

Program Technical Support Services
Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Micro Focus Visual COBOL for Windows	14577975	1		FULL USE	1-Jul-23	30-Jun-24	9,882.49
PeopleSoft Enterprise Campus Self Service - Student Count Perpetual	14579531	8000		FULL USE	1-Jul-23	30-Jun-24	20,549.70
PeopleSoft Enterprise Contributor Relations - Funds Raised Perpetual	14579531	1		FULL USE	1-Jul-23	30-Jun-24	11,074.28
PeopleSoft Enterprise Campus Self Service - Student Count Perpetual	15804858	800		FULL USE	1-Jul-23	30-Jun-24	1,875.62

Program Technical Support Fees: USD 43,382.09

Program Technical Support Services
Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Campus Directory Interfac - Student Count Perpetual	15799863	800		FULL USE	1-Jul-23	30-Jun-24	904.39
PeopleSoft Enterprise Interaction Hub - Reported Budget Perpetual	15799863	8000000		FULL USE	1-Jul-23	30-Jun-24	2,516.38

Program Technical Support Fees: USD 3,420.77

Program Technical Support Services
Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Database Enterprise Edition - Named User Plus Perpetual	17691156	3000		LIMITED USE SPECIFIED APP	1-Jul-23	30-Jun-24	22,286.44
Oracle Diagnostics Pack - Named User Plus Perpetual	17691156	3000		LIMITED USE SPECIFIED APP	1-Jul-23	30-Jun-24	2,345.96
Oracle Real Application Clusters - Named User Plus Perpetual	17691156	3000		LIMITED USE SPECIFIED APP	1-Jul-23	30-Jun-24	10,791.33
Oracle Tuning Pack - Named User Plus Perpetual	17691156	3000		LIMITED USE SPECIFIED APP	1-Jul-23	30-Jun-24	2,345.92

Program Technical Support Fees: USD 37,769.65

Total Price: USD 312,475.18

Plus applicable tax

NOTES

- If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, MIRA COSTA COMMUNITY COLLEGE represents that Customer has authorized MIRA COSTA COMMUNITY COLLEGE to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. MIRA COSTA COMMUNITY COLLEGE agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. MIRA COSTA COMMUNITY COLLEGE agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of MIRA COSTA COMMUNITY COLLEGE to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services.

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-2796731 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

RENEWAL PROCESSING DETAILS

Please renew the technical support services on this renewal order on [My Support Renewals](#).

If You are unable to renew using My Support Renewals, You can renew using the options below. Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If MIRA COSTA COMMUNITY COLLEGE is a tax exempt organization and is not an U.S. federal government entity, a copy of MIRA COSTA COMMUNITY COLLEGE's tax exemption certificate must be submitted with MIRA COSTA COMMUNITY COLLEGE's purchase order, credit card, or other acceptable form of payment.

Please note that unless You are a U.S. federal government or public sector entity, if the pre-tax value of this renewal is USD \$2,000 or less, the technical support services ordered must be paid by credit card; or You must renew Your support on My Support Renewals.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within NET 30 DAYS from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

PAYMENT DETAILS

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 2760043
- Total Price: USD 312,475.18 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, MIRA COSTA COMMUNITY COLLEGE agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services renewed under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this renewal order, the check must include the following information:

- Support Service Number: 2760043
- Total Price: USD 312,475.18 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, MIRA COSTA COMMUNITY COLLEGE agrees that only the terms of this renewal order and the agreement shall apply to the technical support services renewed under this renewal order. No terms attached or submitted with the check will apply.

Checks for technical support services renewed under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 884471
Los Angeles, CA 90088-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

____ MIRA COSTA COMMUNITY COLLEGE does not issue purchase orders.
____ MIRA COSTA COMMUNITY COLLEGE does not require a purchase order for the services ordered hereto.

MIRA COSTA COMMUNITY COLLEGE certifies that the information provided above is accurate and complies with MIRA COSTA COMMUNITY COLLEGE's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, MIRA COSTA COMMUNITY COLLEGE agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation will apply.

The signature below affirms MIRA COSTA COMMUNITY COLLEGE's commitment to pay for the services ordered in accordance with the terms of this renewal order.

MIRA COSTA COMMUNITY COLLEGE

Authorized Signature

Name

Title

Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.